



Kentucky Employees'  
Health Plan

# Take Care Kentuckians: At-home KEHP Member Resources

## Medical, Pharmacy, & FSA/HRA Services

- KEHP will pay 100% for inpatient and outpatient services related to COVID-19. Read the **Expanded COVID-19 Health Coverage Memorandum**.
- FREE telehealth visits through **LiveHealth Online** — Video chat with a doctor at home 24/7 for health guidance via smartphone, tablet, or computer.
  - Go to [LiveHealthOnline.com](https://LiveHealthOnline.com) to get started
  - Enter your Anthem/KEHP Medical ID and your visit is FREE
  - For questions, call 888-548-3432
- No out-of-pocket costs to see a telehealth provider for physical or behavioral health. This is in addition to LiveHealth Online, and is for a period of 90 days, starting March 17.
- FREE screening and testing for COVID-19 — no co-pays, co-insurance, or deductibles apply to these services.
- Early refills on 30-day prescriptions for maintenance medications are automatically approved.
- Learn more at [anthem.com/kehpn](https://anthem.com/kehpn) and [caremark.com](https://caremark.com)
- You have more time to submit your 2019 claims! If you have a Healthcare FSA, Child & Adult Daycare FSA, or a Health Reimbursement Arrangement (HRA), you now have until April 30, 2020 to submit your 2019 claims.
  - You must submit 2019 claims using **Pay Me Back** or **Pay My Provider**. Do not use your VISA card.
  - Log into your **WageWorks** account at [wageworks.com/kehpn](https://wageworks.com/kehpn) to check your balance and to see the list of eligible expenses.
- New Healthcare FSA and HRA eligible expenses include:
  - Over-the-counter drugs and medicines without a doctor's prescription
  - Menstrual care products
  - Since this is a new benefit, some systems will not be able to process automatically with the swipe of your VISA debit card, so save your receipts in case you have to submit for reimbursement through the **Pay Me Back** program.
- You can carry over up to \$500 of unused 2019 Healthcare FSA funds to use for expenses incurred in 2020.